



# MARKET ENTRY INTELLIGENCE REPORT

Premium Kenyan Hass Avocado (HS 080440)

Target Market: United Arab Emirates

## COMPREHENSIVE EDITION

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Prepared for

**Savannah Fresh Exports Ltd**

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### SAMPLE REPORT:

This demonstration report uses illustrative data to showcase our analytical approach.

Live client reports use verified customs and market data.

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## CLIENT REQUIREMENTS

The client provided the following information through a structured intake questionnaire to guide the preparation of this comprehensive market entry intelligence report. This section lays the foundation for subsequent analysis and ensures recommendations are tailored to Savannah Fresh Exports' specific circumstances, capabilities, and objectives.

### Company Profile

The client company is Savannah Fresh Exports Ltd, a Kenyan horticultural export enterprise with established operations in the European fresh produce market. James Mwangi, Export Director, serves as the primary contact for this engagement. The company is headquartered in Kenya's Central Highlands region and operates packhouse facilities certified to international food safety standards.

### Product Specification

The product for the UAE market entry is Premium Kenyan Hass Avocado (Fresh), classified under Harmonised System Code 080440. Hass avocados represent the global gold standard for commercial avocado trade, prized for their rich, creamy flesh, high oil content (18-22%), and superior shipping tolerance compared to other varieties. Kenyan Hass avocados are grown at elevations of 1,500-2,100 metres in volcanic soils, producing fruit with exceptionally high dry matter content (typically 23-28%) that correlates directly with superior taste and texture.

### Target Market & Segments

The target market is the United Arab Emirates, with a primary focus on the Premium Retail and HORECA (Hotels, Restaurants, Catering) segments. These segments offer the highest value realisation for quality-differentiated products and align with Kenya's competitive positioning as a premium origin. The client has specifically requested analysis of buyer identification, cold chain requirements, and premium positioning strategies.

### Current Export Experience

Savannah Fresh Exports has established export experience in the European Union, including the United Kingdom, the Netherlands, and France. This EU market presence demonstrates the company's capability to meet stringent quality, food safety, and documentation requirements. The transition to UAE markets leverages this operational maturity while requiring adaptation to Gulf-specific buyer preferences and regulatory frameworks.

### Production Capacity

The client's annual export capacity ranges from 2,500 to 4,000 tonnes, providing sufficient volume to support meaningful UAE market development while maintaining existing European customer commitments. This capacity positions Savannah Fresh as a mid-scale

exporter capable of servicing multiple premium import partners without overextending supply commitments.

#### Certifications Held

Current certifications include GlobalG.A.P. (Global Good Agricultural Practices), GRASP (GlobalG.A.P. Risk Assessment on Social Practice), and Organic certification for partial volumes. This certification portfolio meets UAE retailer requirements and positions the company for premium market segments where traceability and ethical sourcing are valued.

#### Commercial Terms

The client's preferred Incoterm is CIF Dubai, indicating willingness to manage freight, insurance, and logistics to the destination port. This preference simplifies buyer decision-making and demonstrates Savannah Fresh's commitment to full-service export capability. The target-market entry timeline is within 12 months, suggesting readiness to commence trial shipments in Q1 2026.

#### Where Your Requirements Are Addressed

Requirement	See Section
Premium Retail & HORECA analysis	Sections 7, 11, 12
Regulatory compliance requirements	Sections 5, 18
Tariffs, taxes & CIF pricing	Sections 6, 9
Buyer identification & profiles	Sections 10, 11
Cold chain & logistics requirements	Section 13
12-month entry timeline	Section 16
Premium positioning strategy	Sections 8, 15, 16

## SECTION 0 — EXECUTIVE SUMMARY

#### Key Market Snapshot — UAE Avocado Market 2024

Indicator	Value
UAE Population	~10 million (88% expatriate)
Total Avocado Imports (2024)	~20,500 tonnes
Import Growth (CAGR 2015-2024)	10-12% annually
Estimated Import Value	USD 55-60 million
Kenya's Current Share	11-13% (~2,500 tonnes)
Average Wholesale Price	USD 2.80-4.50/kg
Priority Segments	Premium Retail, HORECA, Speciality/Organic

## Strategic Assessment

The United Arab Emirates represents a beautiful market opportunity for premium Kenyan Hass avocados. With a population of approximately 10 million, high per-capita income levels exceeding USD 45,000, and a consumer base that skews heavily toward health-conscious expatriates and affluent nationals, demand for premium fresh produce continues to grow at rates significantly above global averages. The UAE's position as a regional hub for trade, tourism, and luxury consumption creates structural demand for high-quality imported fruits that domestic agriculture cannot satisfy.

UAE imports of fresh avocados under HS 080440 have grown at a compound annual rate of approximately 10-12% over the past decade, reaching an estimated 20,500 tonnes in 2024 with an import value of USD 55-60 million. This growth trajectory shows no signs of slowing, supported by demographic expansion, rising health awareness, and the mainstreaming of avocado consumption from a niche Western expatriate food to an everyday ingredient across multiple cuisines.

## Competitive Landscape

The market is currently dominated by South American suppliers, particularly Peru (51% market share), with Kenya holding second position at approximately 11-13%. This competitive structure creates both challenge and opportunity. Kenyan exporters must compete with established Latin American supply chains that benefit from economies of scale and decades of relationship-building. However, Kenya possesses structural advantages that, if properly leveraged, can carve out defensible premium positioning.

The most significant advantage is transit time. Sea freight from Mombasa to Jebel Ali takes 7-10 days compared to 20-25 days from Peru. This difference translates directly to 10-15 additional days of shelf life at destination—a benefit that reduces waste, improves retail presentation, and allows more flexible inventory management for UAE buyers. When quantified, this freshness advantage can offset Kenya's higher FOB pricing and deliver superior total value.

Kenya's March-September harvest season partially complements rather than directly competes with Peru's peak May-August supply, creating opportunities for year-round partnerships and counter-seasonal premium pricing. Strong certification coverage (GlobalG.A.P., organic) meets increasingly stringent UAE retailer requirements, while decades of experience supplying demanding European retailers has built Kenyan exporters' reputation for quality and reliability.

## Key Challenges

Challenges to successful market entry include establishing relationships with the concentrated importer/distributor network that controls UAE market access, competing on price against Peruvian economies of scale, and overcoming historical perceptions of supply variability that have limited Kenyan market share growth. Additionally, UAE phytosanitary

and food safety requirements, while not onerous for professionally managed exporters, require careful documentation systems and ongoing compliance vigilance.

The Kenya-UAE Comprehensive Economic Partnership Agreement (CEPA) signed in January 2025 represents a significant strategic development. As the first such agreement between the UAE and a mainland African country, CEPA is expected to reduce or eliminate tariffs on Kenyan agricultural products, potentially providing cost advantages that strengthen Kenya's competitive position. Early movers who establish market presence before preferential access takes full effect will be well-positioned to capture additional value.

### **Recommended Market Entry Approach**

The recommended strategy involves phased market entry beginning with trial shipments of 2-4 containers to selected premium importers in Q1-Q2 2026, followed by relationship consolidation and volume scaling through 2026-2027. Target segments should prioritise premium retail (Spinneys, Waitrose, Carrefour premium lines) and high-end HORECA accounts (five-star hotels, premium restaurant groups), where quality commands premium pricing and Kenyan origin can be marketed as a freshness differentiator.

### **Financial Outlook**

With successful execution, Savannah Fresh Exports can realistically target the following three-year development trajectory:

Metric	Year 1	Year 2	Year 3
Volume (tonnes)	400	1,000	1,500
Average CIF Price (USD/kg)	2.60	2.55	2.50
Revenue (USD million)	1.04	2.55	3.75
Gross Margin %	18%	22%	25%
Gross Profit (USD million)	0.19	0.56	0.94

Margin expansion from 18% to 25% assumes improved freight rates through volume consolidation, reduced reject and shrinkage rates as quality systems mature, and modest pricing power as buyer relationships deepen, and the freshness advantage becomes proven through track record.

### **RECOMMENDATION: PROCEED WITH UAE MARKET ENTRY**

Structured programme commencing Q1 2026 with investment of USD 75,000-80,000 over 24 months, targeting 1,200-1,800 tonnes annually within three years.

## SECTION 1 — PRODUCT OVERVIEW & HS CLASSIFICATION

### 1.1 Product Description

The product under consideration is fresh Hass avocado (*Persea americana*) grown in Kenya's Central Highlands and Rift Valley regions. Hass avocados are the world's most widely traded avocado variety, accounting for approximately 80% of global commercial production.

The variety is characterised by its distinctive pebbly dark green to purplish-black skin when ripe, creamy yellow-green flesh, and rich buttery flavour with approximately 18-22% oil content. The Hass variety was patented in 1935 by California postman Rudolph Hass, whose chance seedling proved exceptionally suited to commercial cultivation and long-distance transport.

Kenyan Hass avocados benefit from ideal growing conditions at altitudes of 1,500-2,100 metres in the central highlands, with moderate temperatures (15-25°C), adequate rainfall during growing seasons (1,000-1,500mm annually), and volcanic soils rich in potassium and other micronutrients essential for fruit development.

These conditions produce fruit with superior dry matter content (typically 23-28%) compared to lowland-grown alternatives, translating directly to better taste and texture for end consumers. Dry matter content is the primary indicator of avocado quality and eating readiness, with higher values correlating to richer, creamier flesh.

The typical weight range for Kenyan export-grade Hass avocados is 180-280 grams per fruit, with count sizes ranging from 12 (largest, approximately 300g+) to 28 (smallest, approximately 140-160g). UAE retail buyers generally prefer medium- to large-sized fruit in the 16-20 count range (190-260g), which balances portion size with per-unit pricing that aligns with consumer expectations.

### 1.2 HS Code 080440 — Classification Details

HS Code 080440 covers fresh or dried avocados under the Harmonised System of tariff nomenclature used by customs authorities worldwide. For UAE customs purposes, the complete tariff classification is 0804.40.00. This code falls under Chapter 08 (Edible fruit and nuts; peel of citrus fruit or melons), Heading 0804 (Dates, figs, pineapples, avocados, guavas, mangoes and mangosteens, fresh or dried), with subheading 080440 isolating avocados from other fruits in this category.

Correct HS classification is critical for several reasons. First, it determines applicable duty rates—the UAE applies a 5% ad valorem duty under the GCC Common External Tariff for this classification. Second, it triggers specific phytosanitary and food safety requirements that must be documented. Third, misclassification can result in customs delays, incorrect duty assessment, cargo holds, or rejection of shipments. Exporters must ensure that HS 0804.40.00 appears consistently across all shipping documents, including commercial invoices, bills of lading, and phytosanitary certificates.

### 1.3 Product Forms & Commercial Specifications

Fresh avocados for the UAE market are traded in several commercial forms depending on channel requirements and buyer preferences:

**Loose Bulk:** The most common format for wholesale and redistribution, packed in 4kg cartons for retail-ready cases or 10kg bulk cases for foodservice and secondary packing operations. Cartons typically feature ventilation holes for airflow and are stacked on standard pallets (usually 180-220 cartons per pallet, depending on format).

**Retail-Ready Packs:** Pre-packed formats including flow-wrapped pairs (two avocados in a sealed tray), net bags (4-6 fruit), and clamshell containers. These formats command premium pricing (typically 10-15% above bulk equivalent) but require either packing at origin or value-added processing by UAE distributors. Retail-ready formats reduce retailer handling costs and present better on the shelf.

**Pre-Conditioned (Ripe & Ready):** Avocados are triggered in ethylene ripening rooms to reach eating ripeness within 2-3 days of purchase. This format meets consumer demand for immediate consumption convenience and is increasingly requested by UAE retailers. Pre-conditioning can be performed at the origin (for air freight) or at the destination (more common for sea freight).

### 1.4 Quality Grades & Specifications

Commercial avocados are graded according to international standards adapted from OECD/Codex guidelines:

**Class I (Premium/Extra):** Fruit must be of superior quality with characteristic Hass shape, skin defects covering less than 5% of surface area, no visible mechanical damage, stem cavity intact and dry, and uniform maturity within each carton. Class I commands the highest pricing and is required for premium retail and five-star HORECA accounts.

**Class II (Standard):** Minor shape irregularities and skin blemishes up to 10% of the surface permitted. Acceptable for mass retail, foodservice processing, and price-sensitive channels. Typically trades at a 15-25% discount to Class I.

Internal quality requirements are equally important. Minimum dry matter content should exceed 21% for commercial acceptability, with 24%+ preferred for premium channels. Internal defects (vascular browning, flesh discolouration, seed cavity rot) must be absent—these are detected through destructive sampling at packhouse and destination.

### 1.5 Global Positioning of Kenyan Avocados

Kenya is recognised globally as a tier-one avocado origin, consistently ranking among the top ten producing countries and holding strength in European markets where Kenyan fruit is synonymous with quality and reliability. The country's primary competitive positioning rests on four pillars:

First, counter-seasonal supply: Kenya's main Hass harvest runs from March through September, allowing exporters to supply Northern Hemisphere markets during their off-season and complement rather than directly compete with major Southern Hemisphere producers. This timing creates premium pricing windows in March-April and August-September when alternative supply is limited.

Second, quality reputation: Decades of exporting to demanding European retailers (Tesco, Sainsbury's, Albert Heijn, Carrefour) have built Kenyan packers' expertise in post-harvest handling, grading, and quality control. This translates into lower reject rates and more substantial buyer confidence than in emerging origins.

Third, certification penetration: A significant proportion of Kenyan export production holds GlobalG.A.P., GRASP, Rainforest Alliance, Fairtrade, and organic certifications. This certification infrastructure meets the increasingly stringent requirements of premium retail channels worldwide.

Fourth, varietal diversity: While Hass dominates export volumes, Kenya also produces Fuerte, Pinkerton, Jumbo Hass, and other varieties, providing flexibility in the product mix to meet diverse buyer requirements and market niches.

## SECTION 2 — GLOBAL DEMAND OVERVIEW

### 2.1 Global Supply and Demand Dynamics

Global avocado consumption has experienced remarkable growth over the past fifteen years, driven by fundamental shifts in consumer preferences toward healthy fats, plant-based nutrition, and versatile fresh produce.

World production has approximately doubled since 2010, reaching an estimated 8.5-9 million tonnes annually in 2024. Despite this production expansion, demand growth has consistently outpaced supply, supporting firm pricing and encouraging continued orchard development across producing regions.

The avocado's journey from niche ingredient to mainstream staple represents one of the most successful fresh produce marketing transformations in recent agricultural history. What was once an exotic fruit familiar primarily to Latin American consumers and Californian food enthusiasts has become a global phenomenon, appearing on menus from Dubai to Delhi, from London to Lagos.

This transformation has been driven by health positioning (avocados as a source of monounsaturated fats, vitamins E and K, potassium, and fibre), culinary versatility (breakfast through dinner applications, from toast to guacamole to smoothies), and social media amplification that has made avocado-centric dishes cultural touchstones.

## 2.2 Major Producing Countries

Mexico dominates global production, with annual output exceeding 2.5 million tonnes, accounting for approximately 30% of the world's supply. However, Mexican avocados primarily serve the massive US market under USMCA trade preferences, with limited presence in Middle Eastern trade.

Colombia has emerged as a significant producer (approximately 900,000 tonnes) with a growing export orientation. Peru has strategically positioned itself as the dominant export-focused producer, with an annual output of 750,000-900,000 tonnes and an export share exceeding 50% of production.

Kenya ranks among the top ten global producers with an annual output of approximately 400,000 tonnes, making it Africa's leading avocado producer. Export volumes typically range from 80,000 to 100,000 tonnes annually, with the majority destined for European markets. Other significant producers include Indonesia (600,000+ tonnes, primarily domestic consumption), Dominican Republic (700,000 tonnes, Caribbean/US focus), and Chile (200,000-250,000 tonnes, winter Southern Hemisphere supply).

## 2.3 Key Consumption Markets

Global avocado trade exhibits a distinctive demand structure heavily concentrated in wealthy, health-conscious markets:

**United States:** The world's largest consumption market, absorbing approximately 40% of global traded volumes (1.2-1.3 million tonnes of imports annually). Supplied predominantly by Mexico, with Peru, Chile, and Colombia providing counter-seasonal and supplementary volumes. Per-capita consumption has grown from approximately 1kg in 2000 to over 3.5kg today.

**European Union:** The second-largest market at 25-30% of global trade (approximately 800,000 tonnes). The Netherlands serves as the primary distribution hub, with Rotterdam's specialized avocado ripening and redistribution infrastructure supplying retailers across Western Europe. Kenya holds a strong position in this market, accounting for approximately 8-10% of EU import volumes.

**Asia-Pacific:** Japan imports approximately 85,000 tonnes annually (predominantly from Mexico and Peru), while China has emerged as the fastest-growing market, reaching 45,000-50,000 tonnes from near-zero a decade ago. Australia, South Korea, and Southeast Asian markets collectively add another 80,000-100,000 tonnes of demand.

**Middle East:** The Gulf Cooperation Council countries collectively import an estimated 50,000-70,000 tonnes annually, with the UAE serving as both the largest consumption market and a regional re-export hub. Growth rates in the Gulf (10-15% annually) significantly exceed global averages, driven by expatriate consumption patterns and local adoption of Western food trends.

## 2.4 Global Trade Growth Trajectory

Global avocado trade volumes have grown from approximately 2.1 million tonnes in 2019 to over 3.0 million tonnes in 2024, representing consistent year-on-year growth of 7-9%. Trade value has grown even faster due to pricing strength, exceeding USD 8 billion annually at import values. This growth has attracted significant investment in new plantings across producing regions, with Peru, Colombia, Chile, and South Africa all expanding orchard area substantially.

The structural drivers of avocado demand growth remain robust. Health-conscious consumption continues to expand across demographics. Foodservice innovation creates new usage occasions. Retail penetration deepens in developing markets. Supply chain improvements extend shelf life and geographic reach. While growth rates may moderate from their peak double-digit levels, sustained expansion of 5-7% annually is projected through 2030, supporting continued market development opportunities for quality-focused origins like Kenya.

# SECTION 3 — UAE MARKET PROFILE

## 3.1 Economic Overview

The United Arab Emirates is a high-income economy with a nominal GDP of approximately USD 500 billion (2024) and per-capita income exceeding USD 45,000—among the highest in the world. The economy successfully combines hydrocarbon wealth with strategic diversification into tourism, logistics, finance, real estate, and professional services. Dubai and Abu Dhabi serve as the country's twin economic engines, with Dubai focused on trade, tourism, and services. At the same time, Abu Dhabi anchors the federation with oil revenues and sovereign wealth management.

The UAE's economic structure creates particularly favourable conditions for premium fresh produce imports. High disposable incomes support premium pricing. Sophisticated retail and hospitality infrastructure demands quality inputs. Limited arable land and water resources necessitate food imports for over 90% of consumption. The country's position as a regional logistics hub facilitates efficient distribution and re-export to neighbouring GCC markets.

## 3.2 Demographic Composition

The UAE's population of approximately 10 million is distinctive for its expatriate-majority composition—a characteristic that profoundly shapes food consumption patterns. UAE nationals (Emiratis) comprise only 10-12% of residents. The remaining 88-90% are expatriates from diverse origins:

South Asians are the largest community, with Indians, Pakistanis, Bangladeshis, and Sri Lankans collectively accounting for approximately 50-55% of the population. These

demographics span economic strata from construction workers to professional executives, with significant variation in food preferences and spending power.

Other Asian communities, primarily Filipinos but also Indonesians, Vietnamese, and Chinese, represent approximately 15-20% of residents. Western expatriates (Europeans, North Americans, Australians) comprise 5-8% but wield disproportionate influence on premium food trends given their high incomes and cultural familiarity with avocados.

Arab expatriates from Egypt, Jordan, Lebanon, and other Middle Eastern countries add another 10-12%, bringing food traditions where avocados are increasingly familiar but not historically central.

### **3.3 Consumer Segmentation for Premium Avocados**

Within this demographic mosaic, avocado consumption segments distinctly:

**Western Expatriates (25-30% of premium avocado consumption):** Disproportionately high consumers despite smaller population share. Avocados are dietary staples for health-conscious professionals, forming a core target segment for premium retail positioning.

**Affluent Gulf Nationals (20-25%):** Increasingly adopt international food trends influenced by travel, social media, and luxury hospitality experiences. Represent growth opportunity as avocado awareness expands beyond Western consumers.

**South Asian Professionals (20-25%):** Growing adoption from a historically low base as health trends and exposure to international cuisines increase. Price sensitivity varies significantly by income level.

**Other Asian Expatriates and Tourists (15-20%):** Variable consumption patterns depending on cultural background and exposure. Filipino community shows strong familiarity with avocados from home market traditions.

**Hospitality/Foodservice (15-20%):** Not a consumer segment per se, but represents significant demand from hotels, restaurants, and catering operations serving diverse guest populations.

### **3.4 Emirate-Level Market Characteristics**

Consumption patterns and channel dynamics vary by emirate, informing targeted market entry approaches:

**Dubai:** The primary market for premium avocados, accounting for approximately 55-60% of UAE consumption. Dense concentration of Western expatriates, international hotels (800+ properties), premium restaurants, and high-end retail creates strong demand for quality products. Jebel Ali port serves as the primary import gateway. Initial market-entry efforts should focus here.

**Abu Dhabi:** The second-largest market, at approximately 25-30% of consumption. More stable, contract-based demand from government institutions, corporate catering, and

airline services (notably Etihad). Slightly more price-sensitive than Dubai, but it offers volume stability once relationships are established.

**Northern Emirates (Sharjah, Ajman, Ras Al Khaimah, Fujairah, Umm Al Quwain):** Collectively account for 15-20% of consumption, with more price-sensitive demographics. Predominantly served through mass retail (Lulu, Union Coop) and traditional wholesale markets. Suitable for volume displacement once premium relationships are established, but not priority targets for initial market entry.

### 3.5 Hospitality Infrastructure

The UAE hosts one of the world's most developed hospitality industries, creating substantial HORECA demand for premium fresh produce. Key statistics illustrate the scale: over 1,200 hotels across all emirates, 15,000-20,000 restaurants and cafes, annual tourist arrivals of 18-22 million (with Dubai alone receiving 16+ million), and extensive airline catering operations serving Emirates, Etihad, and other carriers.

Five-star hotels represent the premium HORECA opportunity. Properties from Marriott, Hilton, Hyatt, IHG, Accor, and local luxury brands (Jumeirah, Rotana) maintain exacting quality specifications and are willing to pay premium prices for a consistent, specification-perfect product. Executive chefs at these properties value relationships with suppliers who understand their requirements and can guarantee supply reliability during high-demand periods.

## SECTION 4 — UAE TRADE OVERVIEW FOR HS 080440

### 4.1 Import Growth Trends

UAE imports of fresh avocados under HS 080440 have grown consistently over the past decade, from approximately 8,500 tonnes in 2015 to an estimated 20,500 tonnes in 2024. This represents a compound annual growth rate of 10-12%, significantly exceeding global averages and reflecting the UAE's position as a high-growth premium market. Import value has grown proportionally, with annual import expenditure estimated at USD 55-60 million at CIF values.

Growth has been driven by expanding consumption across all demographic segments, deepening retail penetration (from speciality stores to mainstream supermarkets), HORECA sector expansion aligned with tourism growth, and the establishment of the UAE as a regional re-export hub. While growth rates may moderate from peak levels as the market matures, sustained expansion of 8-10% annually is projected through 2028.

**Product:** Premium Kenyan Hass Avocado (HS 080440) - **Target Market:** United Arab Emirates



**Figure 1: UAE Avocado Import Growth 2015-2024**

Volume (tonnes) and Year-on-Year Growth Rate (%)



**8,500**

tonnes (2015)

**20,500**

tonnes (2024)

**10.3%**

CAGR (2015-2024)

Data Source: UN Comtrade, UAE Customs Authority (HS Code 080440) | Confidence Level: ✓✓ (Industry estimates with official trade data)

## 4.2 Supplier Landscape

The UAE avocado import market is dominated by South American supply, but with significant participation from African and Middle Eastern origins:

**Peru (51% market share, ~10,500 tonnes):** The dominant supplier benefiting from large-scale integrated operations, established logistics, and decades of relationship building. Major Peruvian exporters (Camposol, Avocado Packing Company, Westfalia Peru) operate at scales of 30,000-100,000 tonnes annually, enabling them to offer competitive pricing through economies of scale. Primary season May-August with extended supply through September.

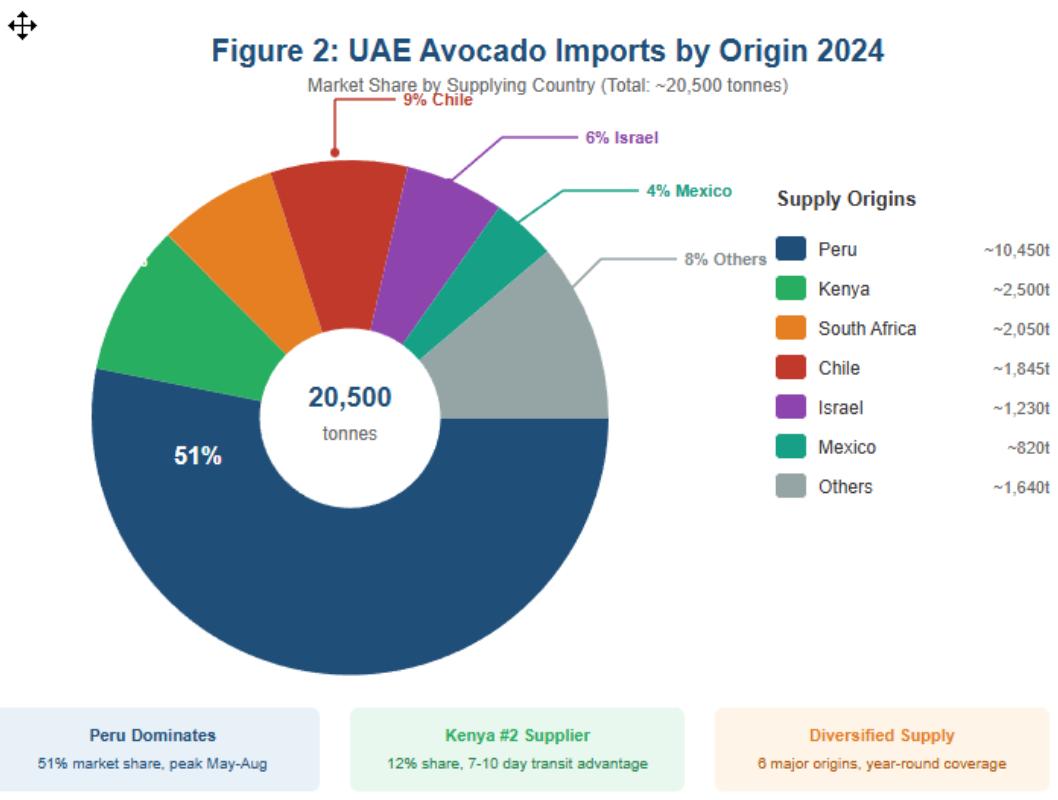
**Kenya (11-13%, ~2,500 tonnes):** Second-largest supplier, valued for quality and freshness but facing perceptions of limited volume availability and historical supply variability. Primary season March-September. The transit time advantage (7-10 days versus 20-25 days from Peru) delivers significant shelf-life benefits that partially offset higher FOB pricing.

**South Africa (10%, ~2,000 tonnes):** Supplies primarily during the April-August harvest window. Strong quality reputation from established exporters (Westfalia, ZZ2). Competes directly with Kenya on timing but with longer transit distances.

**Chile (9%, ~1,800 tonnes):** Counter-seasonal to Northern Hemisphere markets, supplying November-March. Competes primarily during the UAE's off-peak consumption period.

**Israel (6%, ~1,200 tonnes):** Geographic proximity advantage with 4-5-day transit. Premium positioning and strong quality credentials. Season October-April.

**Mexico (4%, ~800 tonnes):** Limited presence due to distance and focus on the US market. Premium pricing positions Mexican avocados in niche luxury segments.



### 4.3 Supply Seasonality

Understanding seasonal supply patterns is essential for positioning the Kenyan product to capture premium pricing windows:

**October-February:** Peru off-peak, Chile and Israel peak seasons. Total supply moderate; prices firm. Kenya is off-season but can supply limited early/late volumes at a premium.

March-April: Kenya season opens, Peru volumes increasing, South Africa beginning—transition period with moderate supply; opportunity for Kenya to capture early-season premium.

**May-August:** Peak supply period. Peru dominates volume; Kenya, South Africa, and Israel all supply. Highest competition, most price pressure. Quality differentiation is critical for Kenya.

**September:** Peru volumes declining, Kenya late-season. Opportunity for Kenya to capture end-of-season premium as South American supply reduces.

Kenya's March-September season thus offers strategic windows in March-April and September where reduced competition from Peru enables premium pricing, while the May-August core season requires competing on quality, freshness, and service rather than price.

**Figure 3: Avocado Supply Seasonality to UAE by Origin**



#### 4.4 Re-Export Trade

The UAE functions as a regional trading hub, with approximately 5-7% of avocado imports (1,000-1,500 tonnes) re-exported to neighbouring GCC countries, primarily Saudi Arabia, Qatar, Oman, and Kuwait. This re-export trade operates through specialised trading companies based in Dubai's free zones and Al Aweer wholesale market.

Re-export trade is highly price-sensitive with minimal margins, requiring commodity-grade pricing and flexible payment terms. While this channel can absorb excess volume during supply peaks, it is not a target segment for Kenyan premium positioning. Savannah Fresh should be aware of re-export dynamics when evaluating prospective importer partners—

those focused primarily on re-export trade will exert price pressure inconsistent with the premium market strategy.

#### **4.5 Implications for Market Entry**

The UAE trade landscape presents clear strategic implications for Savannah Fresh's market entry:

**Target the quality segment:** Peru's scale makes price competition unsustainable. Kenya must win on quality, freshness, and service in premium retail and HORECA segments where these attributes command premium pricing.

**Exploit the transit advantage:** The 10–15-day shelf-life benefit from shorter transit is Kenya's most defensible competitive advantage. Marketing and buyer conversations should quantify this benefit in terms of waste reduction.

**Time entry strategically:** Initial shipments should target March–April or September shoulder seasons, when Kenyan supply faces less direct competition. Avoid launching during May–July peak Peru season when price competition is most intense.

**Build relationships with quality-focused importers:** Partner selection should prioritise importers with strong premium retail and HORECA relationships over those focused on wholesale/re-export channels.

## **SECTION 5 — REGULATORY LANDSCAPE & IMPORT REQUIREMENTS**

### **5.1 Regulatory Authorities**

Fresh avocado imports to the UAE require compliance with phytosanitary and food safety regulations administered by multiple authorities at federal and emirate levels.

Understanding this regulatory landscape is essential for smooth market entry and ongoing compliance.

**Ministry of Climate Change and Environment (MOCCAE):** The federal authority responsible for phytosanitary regulations, pest risk assessment, and coordination with international plant protection organisations. MOCCAE sets national standards and operates the Zad digital platform for food product registration.

**Dubai Municipality Food Safety Department:** The primary food control authority for Dubai, responsible for inspection, sampling, and enforcement at Dubai's ports and markets. Most UAE avocado imports clear through Dubai (Jebel Ali), making DM requirements particularly relevant.

**Abu Dhabi Agriculture and Food Safety Authority (ADAFSA):** Governs food imports through Abu Dhabi ports and distribution within the emirate. Maintains additional registration requirements for specific product categories.

**Other Emirate Authorities:** Sharjah, Ajman, and other emirates maintain local food control departments with inspection authority within their jurisdictions.

## 5.2 Zad Digital Platform Registration

### CRITICAL:

Per UAE Ministerial Decree No. 239 of 2018, all food products must be registered in the Zad electronic system before being handled in UAE markets.

Zad is an integrated digital platform for food product data operated by MOCCAE. All imported food products—including fresh avocados—must be registered in Zad before customs clearance can be completed. The registration requirement applies to the importer, not the exporter, but exporters must ensure their UAE partners have proper Zad registrations in place.

**Key Zad requirements for avocado imports include:** importer company registration with active Zad account, product category registration covering fresh fruit imports (HS Chapter 08), pre-notification of each shipment with estimated arrival date and documentation, and upload of supporting certificates (phytosanitary, GlobalG.A.P., organic if applicable).

For first-time Kenyan exporters, coordinate with your chosen importer to ensure Zad registration is complete before the first container sails. Provide digital copies of KEPHIS registration, GlobalG.A.P. certificate, and company documentation for Zad upload. Without proper Zad registration, customs clearance will be delayed or blocked.

## 5.3 Phytosanitary Requirements

All fresh avocado shipments to the UAE must be accompanied by a Phytosanitary Certificate issued by the Kenya Plant Health Inspectorate Service (KEPHIS). This certificate confirms that the product has been inspected, found free of quarantine pests, and meets the importing country's requirements.

**Phytosanitary certificate requirements include:** issued by an authorised KEPHIS inspector, original certificate accompanying shipment (copies unacceptable), specific declaration stating product is free from regulated pests, treatment endorsement if required (cold

treatment for certain pests), and correct botanical name (*Persea americana*) and HS code (0804.40).

UAE quarantine pests of concern for Kenyan avocados include fruit flies (*Bactrocera dorsalis*, *Ceratitis cosyra*), false codling moth (*Thaumatotibia leucotreta*), and various scale insects. Kenya has implemented a systems approach with cold treatment protocols accepted by MOCCAE, but any interception of regulated pests can trigger enhanced inspection or temporary suspension of imports from the affected packhouse.

#### **5.4 Maximum Residue Limits (MRLs)**

The UAE applies Maximum Residue Limits for pesticides that are aligned with Codex Alimentarius and GCC standards. Products exceeding established limits are rejected at port, may be destroyed at the importer's expense, and can result in supplier blacklisting for repeat violations.

**Key MRL limits for avocados include:**

Active Ingredient	MRL (mg/kg)	Use Category
Prochloraz	5.0	Fungicide
Copper compounds	20.0	Fungicide
Thiabendazole	10.0	Fungicide
Chlorpyrifos	0.5	Insecticide
Imidacloprid	1.0	Insecticide

Best practice is to conduct pre-shipment residue testing at accredited laboratories (SGS, Eurofins, or KEPHIS) to verify compliance before container loading. This provides documentation to share with UAE importers and protects against rejection risk.

#### **5.5 Labelling and Packaging Requirements**

Carton labelling must include product name (Fresh Avocado / Hass), country of origin (Kenya), packer identification (name, address, registration number), net weight, size grade (count), quality class (I or II), lot/batch identification for traceability, and harvest date or pack date.

Arabic labelling is not mandatory for wholesale cartons but is required for retail consumer units. If Savannah Fresh supplies retail-ready packs, coordinate with the UAE importer on bilingual labelling requirements.

#### **5.6 Required Documentation per Shipment**

Each shipment requires the following documentation package: commercial invoice (showing HS code 0804.40.00, unit prices, total value, Incoterms), packing list (carton counts, net and gross weights, pallet configuration), bill of lading or sea waybill (original or telex release),

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phytosanitary certificate (original from KEPHIS), certificate of origin (if required by buyer or letter of credit), and GlobalG.A.P. certificate copy (if buyer requires).

Documentation accuracy is critical. Discrepancies between the invoice, packing list, and bill of lading trigger customs queries, delaying clearance. Establish document preparation procedures that verify consistency before shipment.

## SECTION 6 — TARIFFS, TAXES & TRADE AGREEMENTS

### 6.1 GCC Common External Tariff

The UAE applies the Gulf Cooperation Council (GCC) Common External Tariff (CET) to imports from non-GCC countries. For fresh avocados under HS 0804.40.00, the applicable duty rate is 5% ad valorem, calculated on CIF (Cost, Insurance, Freight) value.

This 5% duty applies uniformly to all non-GCC origins without preferential arrangements, meaning Kenyan, Peruvian, South African, and other avocados face identical duty treatment. UAE Customs collect the duty at the time of import clearance and forms part of the landed cost calculation.

### 6.2 Kenya-UAE Comprehensive Economic Partnership Agreement (CEPA)

#### STRATEGIC DEVELOPMENT:

Kenya-UAE CEPA signed in January 2025 — the first such agreement between the UAE and mainland Africa

In January 2025, Kenya and the United Arab Emirates signed a Comprehensive Economic Partnership Agreement (CEPA)—a landmark agreement representing the first such bilateral economic partnership between the UAE and a mainland African country. The CEPA builds on the UAE's expanding network of trade agreements (including India, Indonesia, Turkey, and Israel) and reflects Kenya's strategic importance as a trade gateway to East Africa.

The CEPA aims to eliminate or substantially reduce trade barriers, simplify customs procedures, enhance investment protection, and promote cooperation across priority sectors. Agriculture is explicitly identified as a key sector for improved market access.

While specific tariff schedules and implementation timelines were still being finalised at the time of this report, the agreement is expected to reduce or eliminate duties on Kenyan

agricultural products, including fresh avocados. If implemented as anticipated, this could provide Kenyan exporters with a meaningful cost advantage over competitors from non-preferential origins.

The strategic implication is significant: exporters who establish a presence in the UAE now will be well positioned to capture additional value when preferential access takes effect. Early movers will have relationships, supply chains, and market knowledge in place to scale volumes as tariff advantages materialise.

### 6.3 Value Added Tax (VAT)

VAT at 5% applies to imported goods, calculated on the customs value (CIF) plus import duty. The taxable base, therefore, includes the 5% import duty, creating a slight compounding effect. For registered businesses, input VAT is recoverable against output VAT on sales, making VAT effectively a pass-through cost rather than a net expense.

VAT registration is mandatory for businesses with taxable supplies exceeding AED 375,000 annually. All professional importers will be VAT-registered, so the 5% VAT will be charged on import but recovered in subsequent transactions.

### 6.4 Port Charges and Handling Fees

In addition to duties and taxes, importers incur various port and handling charges: Jebel Ali port handling (approximately USD 300-400 per container), terminal handling charges (approximately USD 100-150 per container), customs clearance agent fees (approximately USD 100-200 per shipment), cold storage receiving charges (approximately USD 150-250 per container for initial placement), and document processing fees (approximately USD 50-100).

The importer bears these charges under CIF terms, but they should be understood when evaluating total landed cost economics.

### 6.5 Example Landed Cost Calculation

For a typical 40-foot reefer container with CIF Dubai value of USD 45,000 (approximately 18 tonnes of avocados):

Cost Element	Calculation	Amount (USD)
CIF Value (18 tonnes)	Base	45,000
Import Duty	5% of CIF	2,250
VAT	5% of (CIF+Duty)	2,363
Port Handling & Clearance	Estimated	500
Cold Storage (initial placement)	Estimated	200
<b>Total Landed Cost</b>		<b>50,313</b>
<b>Landed Cost per kg</b>	÷ 18,000 kg	<b>2.80</b>

**Note:** VAT is recoverable by registered importers, so the net cash outlay excluding recoverable VAT is approximately USD 47,950, or USD 2.66/kg.

## SECTION 7 — MARKET SEGMENTATION

### 7.1 Segment Overview

The UAE avocado market divides into distinct segments with different requirements, value propositions, and strategic fit for Kenyan exporters. Understanding these segments enables targeted positioning and resource allocation.

**Figure 4: UAE Avocado Market — Volume Share vs Value Share by Segment**

Premium segments capture disproportionate value (Total Market: ~20,500 tonnes, ~USD 58M)



### 7.2 Premium Retail (30% Volume, 38% Value)

Premium retail represents the highest-value segment for quality-focused exporters. Key chains include Spinneys (60+ stores across the UAE, strong British expatriate following), Waitrose (10 stores, ultra-premium positioning, highest quality requirements), Carrefour premium/organic lines (within larger Carrefour network), Grandiose (12+ stores, speciality gourmet positioning), and smaller independent speciality stores in Dubai Marina, JBR, and Downtown areas.

Buyer requirements in this segment emphasise consistent Class I quality with minimal external defects, appropriate ripeness (preconditioned/breaking fruit preferred), strong certification credentials (GlobalG.A.P. minimum, organic advantageous), reliable supply

during advertised promotional periods, retail-ready packaging options (flow-wrapped pairs, branded nets), and full traceability to farm level.

Price sensitivity is relatively low. These buyers pay for quality and reliability, accepting 10-15% premiums over commodity alternatives to secure a superior product. Kenyan freshness advantages translate directly to value in this segment through reduced shrinkage and extended selling windows.

### **7.3 HORECA — Hotels, Restaurants, Catering (27% Volume, 28% Value)**

The HORECA segment includes five-star hotels (Marriott, Hilton, Hyatt, IHG, Jumeirah, Rotana properties with combined 300+ F&B outlets), premium restaurants and cafes (standalone fine dining, brunch venues, health-focused concepts), airline catering (Emirates Flight Catering, dnata, EKFC), and corporate/institutional catering (offices, hospitals, schools serving expatriate populations).

HORECA buyers prioritise specification-perfect products for kitchen use, consistent sizing within orders (chefs need predictable portions), reliable supply, particularly during high-demand periods (Dubai winter season, Ramadan, major events), and competitive volume pricing balanced against quality requirements.

This segment values relationships with reliable suppliers who understand hospitality requirements. Quality failures that affect guest experience are unacceptable. Suppliers who demonstrate consistency and responsive service can build lasting partnerships with significant volume commitments.

### **7.4 Mass Retail (25% Volume, 20% Value)**

Mass retail includes Carrefour standard stores (hypermarkets and supermarkets), Lulu (UAE-headquartered chain with strong South Asian customer base), Union Coop (Emirati-owned cooperative with focus on value), and price-focused independents throughout the Northern Emirates.

This segment prioritises price competitiveness above other factors, with acceptable quality at the lowest cost. Volume potential is significant, but margin pressure is intense. Mass retail is less suitable for Kenyan premium positioning and should not be a primary target for initial market entry. However, it can absorb secondary grades or off-spec products that don't meet premium requirements.

### **7.5 Wholesale and Re-Export (18% Volume, 14% Value)**

Wholesale channels operate through Al Aweer wholesale market (Dubai's central produce market serving traditional trade), re-export traders based in Jebel Ali Free Zone, and secondary wholesalers serving Sharjah, Ajman, and Northern Emirates.

This segment is commodity-oriented with the lowest margins and the highest price sensitivity. Re-export trade to Saudi Arabia, Qatar, and Oman operates on razor-thin

margins. This is not a target segment for Savannah Fresh's premium strategy but may absorb occasional excess volume during supply peaks.

## 7.6 Speciality and Organic (5% Volume, 8% Value)

A growing niche segment including organic speciality retailers (Greenheart Organic Farms, Organic Foods and Café), health food stores and supplements retailers, and online direct-to-consumer platforms (including Kibsons' premium offerings).

This segment offers the highest per-unit pricing for certified organic product, commanding 30-50% premiums over conventional equivalents. However, volumes are limited and supply chain requirements (segregated handling, specific certification) add complexity. Savannah Fresh's organic-certified volumes should target this segment for maximum value realisation.

## 7.7 Segment-Specific Entry Tactics

Success in each target segment requires tailored approaches:

For Premium Retail: Provide pre-conditioned (breaking) fruit when possible, offer retail-ready packaging options that minimise retailer labour, ensure consistency across deliveries with tight quality specifications, and build relationships with produce category managers who influence supplier selection.

For HORECA: Develop direct relationships with executive chefs at target hotel groups, offer consistent sizing and specific grade specifications tailored to kitchen requirements, provide traceability documentation that supports sustainability storytelling, and respond rapidly to special requests during high-demand periods.

For Speciality/Organic: Emphasise certified organic volumes with complete chain-of-custody documentation, explore premium packaging formats that communicate quality and provenance, develop farm-level storytelling content for consumer-facing marketing, and accept the complexity of segregated supply chains for premium returns.

## 7.8 Savannah Fresh Product-to-Segment Mapping

Based on the client's product specifications and certifications, the following segment alignment is recommended:

Target Segment	Product Specification	Key Selling Points
Premium Retail	Class I, Count 16-20, 4kg cartons or retail-ready	Extended shelf life, high dry matter, GlobalG.A.P. certified
Five-Star HORECA	Class I, Count 16-22, 4kg or 10kg bulk	Consistent sizing, reliable supply, and traceability for menus
Organic Specialty	Certified organic, Class I, premium packaging	Organic certification, farm provenance story, health positioning

## SECTION 8 — COMPETITIVE ANALYSIS

### 8.1 Competitor Overview

Understanding competitive positioning is essential for developing a sustainable market strategy. Kenya competes in the UAE market against established origins with different strengths, weaknesses, and strategic approaches.

### 8.2 Peru — The Dominant Competitor

Peru is the UAE's largest avocado supplier with approximately 51% market share (10,500+ tonnes annually). Peruvian exports are dominated by large integrated operations, including Camposol (annual exports 50,000+ tonnes globally), Avocado Packing Company, Westfalia Peru, and Agricola Cerro Prieto. These companies operate at scales that dwarf individual Kenyan exporters.

Peruvian strengths include scale economies enabling competitive pricing (FOB typically USD 0.20-0.40/kg below Kenya), established UAE buyer relationships developed over 15+ years, reliable volumes that can fulfil significant programme commitments, modern integrated operations from farm to export, and strong industry-level marketing through ProHass and trade missions.

Peruvian weaknesses include long transit times (20-25 days from Callao to Jebel Ali), limited shelf life at arrival, a concentrated May-August season that creates supply gaps in other months, quality variability in high-volume peak-season shipments, and increasing water stress in key growing regions, raising sustainability concerns.

Strategic implication: Direct price competition with Peru is unwinnable. Kenya must compete on quality, freshness, and service in segments where these attributes command premium pricing.

### 8.3 South Africa — The Quality Competitor

South Africa holds approximately 10% of the UAE market share (2,000 tonnes) and has a strong reputation for quality. Major exporters include Westfalia (the country's dominant avocado company), ZZ2, and Halls. The South African season (April-August) overlaps directly with Kenya's peak months.

South African strengths include well-established quality management systems, a strong European market reputation that extends to the UAE, sophisticated post-harvest infrastructure, and GlobalG.A.P./GRASP compliance across commercial exporters.

South African weaknesses include longer transit times than Kenya (14-18 days, Cape Town to Jebel Ali), higher production costs that limit price competitiveness, and increasingly challenging production conditions (water scarcity, load shedding affecting cold chains).

Strategic implication: South Africa is a direct competitor for quality-conscious buyers. Kenya's transit advantage (7-10 days versus 14-18 days) is meaningful and should be emphasised.

#### **8.4 Israel — The Proximity Player**

Israel supplies approximately 6% of the UAE market (1,200 tonnes), leveraging geographic proximity. Transit time from Haifa to Jebel Ali is only 4-5 days, the shortest of any significant supplier. The Israeli season runs from October to April, counter-seasonal to Kenya.

Israeli strengths include the shortest transit time for maximum freshness, sophisticated agricultural technology and post-harvest systems, and premium positioning aligned with quality-focused buyers.

Israeli weaknesses include political complexities affecting some buyer relationships, limited capacity for volume compared to Peru or Kenya, and higher production costs.

Strategic implication: Israel is a seasonal complement rather than a direct competitor. When Israel is in season (October-April), Kenya is mainly out of season, resulting in minimal overlap.

#### **8.5 Kenya — Competitive Positioning**

Kenya occupies second position in the UAE market with 11-13% share (2,500 tonnes).

Multiple exporters serve the market, including Kakuzi, Sunripe, Vegpro, and smaller independent operations. Kenya's competitive position rests on distinct advantages:

Transit time: 7-10 days. Mombasa-to-Jebel Ali deliveries offer 10-15 additional days of shelf life compared to Peruvian deliveries. This is Kenya's most defensible advantage.

Season timing: March-September harvest partially complements Peru (May-August peak), creating opportunities for early and late-season premiums when Peru's supply is limited.

Quality reputation: Decades of experience in the European market have built Kenya's reputation for consistently high-quality fruit.

Certification coverage: Strong GlobalG.A.P., organic, and Fairtrade penetration meets buyer requirements.

Kenya faces challenges, including higher FOB costs than Peru (USD 1.80-2.40/kg versus USD 1.50-2.00/kg), historical perceptions of supply variability (weather impacts, smallholder sourcing), less developed UAE buyer relationships compared to established Peruvian competitors, and individual exporter scales smaller than major Peruvian companies.

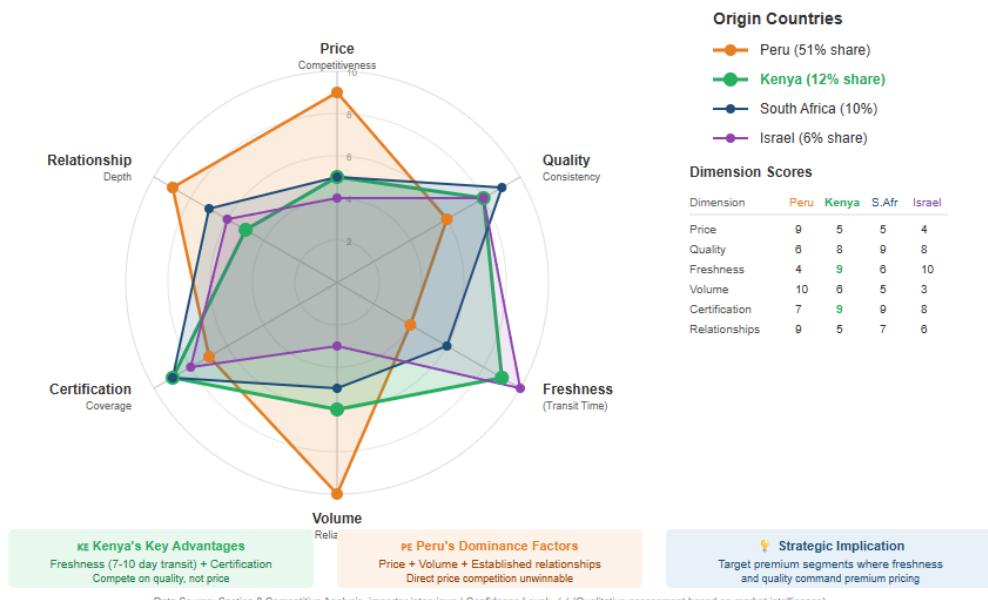
## 8.6 SWOT Analysis — Kenyan Avocados in the UAE

STRENGTHS	WEAKNESSES
<ul style="list-style-type: none"> <li>Short transit times (7-10 days)</li> <li>Extended shelf life at arrival</li> <li>Strong certification coverage</li> <li>High dry matter content (quality)</li> </ul>	<ul style="list-style-type: none"> <li>Limited volumes vs Peru</li> <li>Higher FOB costs</li> <li>Less established UAE relationships</li> <li>Historical supply variability perception</li> </ul>
OPPORTUNITIES	THREATS
<ul style="list-style-type: none"> <li>Premium retail and HORECA growth</li> <li>Kenya-UAE CEPA tariff benefits</li> <li>Buyer diversification interest</li> <li>Growing organic demand</li> </ul>	<ul style="list-style-type: none"> <li>Peru's scale-driven pricing</li> <li>South Africa's overlapping season</li> <li>Potential regulatory tightening</li> <li>Phytosanitary interception risk</li> </ul>

## 8.7 Competitive Radar Analysis

**Figure 5: Competitive Positioning Matrix — UAE Avocado Market**

Comparing origin countries across key competitive dimensions (Scale: 1-10, higher = stronger)



## 8.8 Differentiation Strategy for Savannah Fresh

Given the competitive landscape, Savannah Fresh should differentiate through:

**Freshness leadership:** Quantify and communicate the shelf-life advantage at every buyer touchpoint. Calculate the waste-reduction value for importers (e.g., 10% shrinkage reduction on a USD 45,000 container equals USD 4,500 in savings).

**Service excellence:** Respond faster, communicate better, and resolve issues more professionally than larger competitors. Mid-size exporters can offer personal attention that major players cannot.

**Flexible terms:** Consider offering more flexible payment terms for new partners, granular traceability data, and specialisation in specific size profiles that meet particular buyer needs.

**Reputation building:** Position as the most reliable and easy-to-work-with mid-sized Kenyan exporter, carving out a defensible market position between the most prominent players and fragmented smallholders.

# SECTION 9 — PRICING STRUCTURE & BENCHMARKS

## 9.1 FOB and CIF Price Benchmarks

Understanding pricing dynamics is essential for commercial negotiations and margin management. Kenyan avocados typically trade at a premium to Peruvian product at the FOB level, but freight costs partially offset this gap at the CIF level.

**Kenya FOB Mombasa:** USD 1.80-2.40/kg depending on season, size, and quality grade. Premium pricing (upper range) applies for Class I, preferred sizes (16-20), and organic certification. Early season (March-April) and late season (September) command higher prices than the peak May-July period.

**Perú FOB Callao:** USD 1.50-2.00/kg. Lower costs reflect scale economies and established supply chains. Pricing varies by size and grade but generally remains below Kenyan equivalents.

**Freight cost differential:** Kenya enjoys lower freight costs due to shorter distances. Mombasa to Jebel Ali costs approximately USD 0.45-0.55/kg for sea freight, compared to USD 0.65-0.75/kg from Callao, Peru. This freight saving (approximately USD 0.20/kg) partially offsets Kenya's higher FOB pricing.

**CIF Dubai pricing convergence:** After freight adjustment, Kenya and Peru achieve closer parity at destination. Kenya CIF Dubai: USD 2.30-3.00/kg. Peru CIF Dubai: USD 2.20-2.80/kg. The remaining differential (USD 0.10-0.20/kg) must be justified through quality, freshness, and service.

## 9.2 Monthly Pricing Patterns

Seasonal supply patterns create predictable pricing fluctuations:

Month	Kenya	Peru	S. Africa	Israel
March	2.50-2.80	2.60-2.90	—	2.70-3.00
April	2.40-2.70	2.50-2.80	2.50-2.80	2.60-2.90
May-Jul	2.30-2.60	2.25-2.60	2.35-2.70	—
August	2.45-2.75	2.40-2.70	2.50-2.80	—
September	2.55-2.85	2.50-2.80	—	—

Note: Prices are indicative CIF Dubai ranges for Count 18-22, Class I product. '—' indicates origin off-season. Kenya commands a premium in March and September when competing supply is limited.

## 9.3 Phased Pricing Strategy

For initial market entry, Savannah Fresh should treat pricing as a strategic investment rather than a pure margin-maximisation exercise. The first 12-18 months focus on relationship building, quality demonstration, and establishing a track record.

**Phase 1 (Months 1-12):** Entry pricing slightly below market benchmarks to reduce buyer risk. Target CIF prices at the lower end of Kenya's range (USD 2.30-2.50/kg) to attract trial orders and demonstrate value. Accept lower margins during this phase.

**Phase 2 (Months 12-24):** Once quality and reliability are proven, move pricing toward the middle of the benchmark range (USD 2.50-2.70/kg). Freshness and service advantages justify the premium.

**Phase 3 (Year 3+):** Established relationships and demonstrated track record support premium positioning (USD 2.60-2.85/kg) for preferred sizes and quality grades. Organic and speciality products can command additional premiums of USD 0.30-0.50/kg.

## 9.4 Quantifying the Freshness Premium

The value of Kenya's shelf-life advantage should be articulated in financial terms when negotiating with buyers:

Typical retail shrinkage (waste) for avocados is estimated at 10-15% due to overripening, damage, and quality deterioration. A shipment arriving with 15-20 days of remaining life, rather than 5-10 days, can reduce waste by half or more. For an importer handling a container valued at USD 45,000 CIF, reducing shrinkage from 12% to 6% saves USD 2,700. This justifies paying a small premium for a Kenyan product while still achieving better net outcomes.

Present this calculation to prospective buyers: the Kenya premium is not a cost, it's an investment in reduced waste and improved margins.

## SECTION 10 — DISTRIBUTION CHANNELS & VALUE CHAIN

### 10.1 Channel Structure Overview

The UAE fresh produce distribution system operates through a concentrated importer/distributor tier that controls market access. Direct exporter-to-retailer relationships are uncommon for new market entrants, with most volume flowing through established intermediaries who manage import logistics, customs clearance, cold storage, ripening, and delivery to end customers.

This structure underscores the importance of partner selection. The choice of import partner largely determines which market segments can be reached, what pricing can be achieved, and how the exporter's brand is positioned. Importers are not interchangeable—each has distinct strengths, customer relationships, and strategic orientations.

### 10.2 Major Importer Categories

**Full-Service Importers:** Companies like Barakat Group offer end-to-end services including import, ripening, storage, distribution, and retail relationships. They prefer reliable suppliers who can commit to consistent volumes and quality. Payment terms progress from letters of credit to open account as trust develops.

**Vertically Integrated Operators:** Companies like Elite Agro own farming operations, import facilities, and retail/foodservice distribution. They may seek complementary supplies to fill gaps in their own production. Relationship development requires demonstrating how external supply adds value to their integrated operations.

**HORECA Specialists:** Companies like Fresh Fruit Company focus exclusively on hotels, restaurants, and catering, with deep relationships built on service quality rather than lowest pricing. These partners suit exporters focused on premium foodservice positioning.

**E-commerce and Premium Specialists:** Companies like Kibsons serve online direct-to-consumer channels and premium retail. They seek differentiated products with strong provenance stories and are willing to pay for quality and uniqueness.

**Wholesale/Re-Export Traders:** Al Aweer-based traders focus on volume throughput and price arbitrage. They serve traditional retail and re-export markets with commodity-grade product. These are not target partners for premium positioning.

### 10.3 Channel Dynamics

The UAE market exhibits several notable dynamics affecting channel strategy:

**Concentration:** A relatively small number of importers control most of the distribution of quality fresh produce. Building relationships with 3-4 well-positioned importers can provide comprehensive market access.

**Relationship-based:** Business is conducted through personal relationships rather than transactional procurement. Face-to-face meetings, regular communication, and responsive service are essential for relationship development.

**Payment terms evolution:** New suppliers typically start with letters of credit (LCs), which provide payment security. As trust develops (generally after 2-4 successful shipments), terms may progress to 30-day open account, then 45-60-day terms for established partners.

**Quality gatekeeping:** Importers carefully vet suppliers to protect their retail and HORECA relationships. A quality failure damages the importer's reputation with their customers. This creates both barriers to entry and opportunities for suppliers who demonstrate consistent quality.

### 10.4 Recommended Channel Strategy

For Savannah Fresh's market entry, the recommended channel approach includes:

**Primary targets:** Full-service importers with strong premium retail and HORECA relationships (Barakat, Fresh Fruit Company, Kibsons). These partners can place quality products in target segments and are willing to invest in supplier development.

**Secondary targets:** Vertically integrated operators (Elite Agro) for volume opportunity once relationships are established. Consider organic specialists (Agricool) for certified organic volumes.

**Avoid initially:** Wholesale/re-export traders who will exert price pressure inconsistent with premium positioning. These channels can be considered for a secondary-grade product once primary channels are established.

**Partner diversification:** Target 2-3 import partners rather than exclusive single-partner arrangements. This provides market intelligence, reduces dependency risk, and maintains competitive tension that supports pricing.

## SECTION 11 — BUYER PROFILES IN UAE

### 11.1 Target Importer Profiles

The following importers have demonstrated interest in premium African avocados and have appropriate channel coverage for Savannah Fresh's target segments. These profiles are based on market intelligence and represent recommended targets for initial outreach.

Company	Primary Strength	Key Clients	Est. Volume	Payment
<b>Barakat Group</b>	Full-service, retail focus	Spinneys, Waitrose	800-1,200 t/yr	LC → 30d OA
<b>Elite Agro</b>	Integrated, scale operations	Carrefour, Lulu	1,000-1,500 t/yr	LC at sight
<b>Fresh Fruit Co.</b>	HORECA specialist	Marriott, Hilton	400-600 t/yr	30d OA
<b>Kibsons</b>	E-commerce, premium	Online, Grandiose	300-500 t/yr	LC → 30d OA
<b>Al Aweer Fresh</b>	Wholesale hub	Traditional trade	600-900 t/yr	LC at sight
<b>Agricool</b>	Organic specialist	Organic retailers	150-250 t/yr	45d OA
<b>IG International</b>	Re-export focus	GCC markets	500-800 t/yr	LC at sight
<b>Nature's Pride UAE</b>	Premium positioning	Premium retail	200-350 t/yr	30d OA

**Note:** Volume estimates are for avocados specifically. Payment terms typically start with Letter of Credit (LC) for new suppliers and transition to Open Account (OA) after 2-3 successful shipments.

### 11.2 Detailed Buyer Profiles

**Barakat Group:** Established in 1976, Barakat is one of the UAE's largest fresh produce companies with an annual turnover exceeding USD 200 million. The company operates a comprehensive import, ripening, storage, and distribution infrastructure across the UAE. Strong relationships with premium retailers, including Spinneys and Waitrose, make Barakat an ideal partner for premium Kenyan avocados.

The company actively seeks to diversify its supply beyond Peru and has expressed interest in expanding African sourcing. Contact approach: Request an introduction through trade promotion channels or directly to the sourcing team.

**Fresh Fruit Company:** Specialist HORECA supplier with deep relationships across Dubai's five-star hotel sector. The company prioritises quality and reliability over the lowest price, making it well-suited to a premium positioning in Kenya. Smaller scale than Barakat but more focused attention on supplier relationships. Particularly interested in consistent sizing and farm-level traceability for chef relationships. Contact approach: Best accessed through industry events (Gulfood) or chef network introductions.

**Kibsons:** Pioneering e-commerce fresh produce delivery in Dubai, now expanded to include premium retail supply. Strong brand recognition among expatriate consumers and emphasis on quality and provenance storytelling. Interested in differentiated products with compelling origin stories. Organic certification is particularly valued. Contact approach: Direct digital outreach; the company is responsive to professional supplier enquiries.

### 11.3 First-Impression Professionalism

When approaching UAE buyers, first impressions around professionalism and preparedness are critical. The market is sophisticated, and buyers receive numerous supplier approaches. Standing out requires demonstrating readiness to do business.

#### Materials to prepare before buyer outreach:

- company profile (1-2 pages maximum, professional design),
- product specification sheets (sizes, grades, packaging options),
- certification copies (GlobalG.A.P., organic, KEPHIS registration),
- quality control documentation (packhouse procedures, inspection protocols),
- sample quality reports from EU customers (demonstrating track record),
- indicative pricing under CIF and FOB structures,
- proposed shipping schedule aligned with buyer requirements,
- reference contacts from existing customers (with permission).

Being able to discuss realistic weekly volumes, likely shipping windows, and contingency plans for quality issues immediately signals that the exporter understands market expectations. Vague answers on capacity, quality control, or documentation will quickly erode confidence.

### 11.4 Payment Terms and Cash Flow

Payment terms in the UAE fresh produce trade follow predictable patterns that Savannah Fresh should anticipate:

**New suppliers:** Letter of Credit (LC) at sight is standard for initial transactions. This provides payment security for both parties—the exporter receives bank-guaranteed payment upon document presentation, while the importer knows payment will be released only upon presentation of conforming documents.

**Established relationships:** After 2-4 successful shipments demonstrating quality and reliability, importers typically offer transition to 30-day open account terms. This represents a significant extension of trust and should be valued accordingly.

**Mature partnerships:** Long-standing suppliers may negotiate 45-60-day terms, though this is less common for perishable products, where inventory turns quickly.

**Cash flow implications:** Payment terms of 30-60 days can strain SME liquidity when upfront costs for freight, insurance, and origin-side expenses are substantial. Savannah Fresh should negotiate partial advance payments where possible, explore trade finance instruments (such as export factoring and bank pre-shipment finance), and maintain adequate working capital reserves to bridge payment gaps during market entry.

## SECTION 12 — BUYER BEHAVIOUR & PREFERENCES

### 12.1 Quality Specifications

UAE buyers, particularly in premium retail and HORECA segments, maintain rigorous quality specifications that suppliers must understand and consistently meet:

**External quality (Class I):** Characteristic Hass shape with typical pebbly texture, skin colour appropriate to maturity stage (green for hard, breaking; purple-black for ripe), skin defects covering less than 5% of surface area, no visible mechanical damage (cuts, bruises, compression marks), stem cavity intact and dry (no stem rot or looseness), and uniform maturity within each carton.

**Internal quality:** Dry matter content exceeding 24% (premium buyers may specify 25%+), flesh colour yellow green with no discolouration, absence of vascular browning or grey flesh, no internal breakdown or chilling injury, and seed cavity clean with no mould or rot.

**Quality verification occurs at multiple points:** pre-shipment inspection at origin packhouse, arrival inspection at destination cold store, and ongoing monitoring at retail/HORECA delivery. Suppliers must build quality management systems that ensure consistency across all inspection points.

### 12.2 Sizing Preferences

UAE market preferences lean toward medium-large fruit, reflecting both consumer preferences and commercial considerations:

**Count 14-16 (240-300g):** Premium pricing for extra-large fruit, but limited volume demand. Suitable for high-end HORECA and gift presentations.

**Count 16-18 (200-250g):** Sweet spot for premium retail. Balances impressive size with accessible per-unit pricing—the highest demand segment.

**Count 18-20 (180-220g):** Core retail and HORECA size. Good balance of quality and value. High-volume demand.

**Count 20-22 (160-190g):** Acceptable for foodservice and price-sensitive retail—some discount pressure versus larger sizes.

**Count 24+ (under 160g):** Significant discount, limited retail interest. May suit processing or wholesale channels.

Savannah Fresh should prioritise Count 16-20 fruit for the UAE market, reserving smaller sizes for alternative markets or secondary channels.

### 12.3 Ripeness and Conditioning

Ripeness management is critical for UAE retail success. Retailers increasingly expect pre-conditioned (breaking or ripe) fruit to meet consumer convenience demands:

**Hard green:** Traditional shipping stage, 5-8 days from eating ripeness. Suitable for wholesale and HORECA buyers with ripening capacity. Has the most extended shelf life but requires consumer patience.

**Breaking/Triggering:** Fruit that has been initiated in ethylene ripening rooms, 2-4 days from eating ripeness. Preferred by most UAE retailers. Requires careful timing of shipment to delivery.

**Ripe and Ready:** Eating ripe fruit for immediate consumption. Highest consumer convenience but shortest shelf life and most excellent handling care required. Premium pricing in retail.

Most UAE retail demand is for breaking/triggered fruit. Savannah Fresh should confirm ripening arrangements with import partners—most major importers operate ripening rooms, but coordination on timing is essential.

### 12.4 Reliability Expectations

UAE buyers place great emphasis on reliability, often prioritising consistent suppliers over those offering occasional bargains. Key performance metrics expected include:

Performance Metric	Target	Consequence
On-time shipment performance	≥95%	Relationship damage
Quality compliance (spec conformance)	≥96%	Claims, lost business
Documentation accuracy	≥98%	Customs delays
Query response time	Within 24 hours	Perceived unreliability
Claims resolution	Within 7 days	Disputes, distrust

UAE buyers have long memories. A single significant failure—quality collapse, broken commitment, or disputed claim—can damage market access for years. Invest in systems and processes that ensure consistent performance from the first shipment.

## SECTION 13 — LOGISTICS & SHIPPING CONSIDERATIONS

### 13.1 Transit Time Advantage

Transit time from Kenya to the UAE is the single most important competitive advantage for Kenyan avocado exporters. The 7-10-day sea freight from Mombasa to Jebel Ali compares favourably with 20-25 days from Peru, 14-18 days from South Africa, and 18-22 days from Chile.

This transit difference directly translates into shelf life at the destination. With a total avocado shelf life of 25-30 days under optimal cold chain conditions, the Kenyan product arrives with 15-20 days remaining, versus 5-10 days for the South American product. This freshness advantage reduces retail shrinkage, allows more flexible inventory management, and delivers better eating quality to consumers.



**Figure 6: From Harvest to UAE Shelf — Transit Time vs Remaining Life**

Kenya's proximity advantage delivers 10-15 additional days of shelf life at destination



### 13.2 Sea Freight Options

Sea freight from Mombasa to Jebel Ali is available through multiple carriers with varying service levels:

**Maersk Line:** Global leader with frequent sailings. Typical transit 9-12 days depending on routing. Transhipment options through Salalah or direct services. Reliable but premium pricing.

**Product:** Premium Kenyan Hass Avocado (HS 080440) - **Target Market:** United Arab Emirates

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**MSC (Mediterranean Shipping Company):** Extensive network with competitive pricing. Transit times 9-14 days. Some services involve transhipment that adds time and handling risk.

**CMA-CGM:** French carrier with good East Africa coverage. Transit times comparable to Maersk. Strong reefer container fleet.

**Emirates Shipping Line (ESL):** UAE-based carrier with a particular focus on UAE trade routes. Offers advantages for the UAE destination.

#### **RECOMMENDED:**

Emirates Shipping Line (ESL) direct service Mombasa-Jebel Ali with an 8-day fixed transit

### **13.3 Emirates Shipping Line — Preferred Routing**

In 2025, Emirates Shipping Line launched a fixed-day weekly direct service on the GIA rotation connecting Mombasa and Jebel Ali with approximately 8-day transit times (cut-off Monday, arrival Tuesday week-after-next). This service offers several advantages for premium avocado exporters:

Fixed schedule: Weekly sailing with predictable cut-off and arrival dates enables precise planning of harvest, packing, and delivery to buyers.

Direct routing: No transhipment eliminates handling and delay risks. The container remains sealed from Mombasa to Jebel Ali.

New equipment: Service uses new-generation reefer containers with controlled atmosphere capability, further enhancing fruit quality during transit.

UAE ownership: ESL's UAE headquarters provides potential relationship advantages for UAE-bound cargo.

Securing space on ESL rather than indirect Maersk/MSC services is now the preferred routing for premium Kenyan avocado exporters seeking to maximise the freshness advantage.

### **13.4 Freight Costs**

Current (2025) indicative freight rates for 40-foot reefer containers from Mombasa to Jebel Ali range from USD 3,600 to USD 4,200 depending on carrier, contract terms, and seasonal demand. This compares favourably to Peru-Jebel Ali rates of USD 4,500-5,500, providing Kenya with a freight cost advantage of approximately USD 0.20/kg.

Rates fluctuate based on global shipping market conditions, fuel prices, and seasonal demand. Long-term contract rates are typically 10-15% below spot rates. Savannah Fresh should negotiate annual contracts with preferred carriers to secure capacity and pricing.

### **13.5 Air Freight Option**

Air freight from Nairobi's Jomo Kenyatta International Airport to Dubai takes 5-6 hours with excellent cargo capacity on Emirates, Kenya Airways, and other carriers. Air freight rates are approximately USD 2.50-3.50/kg, roughly triple the sea freight cost.

Air freight is economically viable only for: emergency supply to rescue key customer relationships, samples for buyer evaluation (typically first 100-200kg), ultra-premium ready-to-eat product for speciality channels, and urgent replacement for quality-failed sea shipments.

Air freight should be viewed as a contingency tool rather than a primary channel. Using it selectively to protect relationships during the critical first 12-18 months of market entry can be a justified investment even if economically marginal on individual shipments.

### **13.6 Cold Chain Integrity**

Cold chain integrity determines whether Kenya's transit advantage translates to actual shelf-life benefit at the destination. A single temperature excursion can negate the freshness advantage built through shorter sailing time.

Critical control points include:

**Packhouse pre-cooling:** Fruit should be cooled to 5-7°C within 6 hours of harvest. Delay in cooling reduces total shelf life regardless of subsequent handling.

**Container pre-cooling:** Reefer containers should be pre-cooled to 5-6°C before stuffing. Loading fruit into warm containers causes condensation and temperature spikes.

**Temperature setting:** Container set point of 5-6°C with relative humidity 85-95%. Fresh air exchange set to a minimum for avocados (controlled atmosphere beneficial if available).

**Port dwell time:** Minimise time between packhouse departure and vessel loading. Target under 24 hours at Mombasa port. Extended port dwell, particularly if containers are not plugged into power, can cause a temperature rise.

**Data logging:** Every container should include a temperature data logger. This provides evidence for claims if temperature excursions occur and builds a track record demonstrating cold chain reliability.

### 13.7 Logistics Contingency Planning

Savannah Fresh should develop a formal contingency playbook for logistics disruptions:

Vessel delay: Pre-agree standby capacity with at least two shipping lines. If the primary vessel is delayed, have backup booking procedures in place.

Temperature excursion: Clear escalation procedures if the data logger shows a temperature deviation. Establish claims procedures and evidence requirements with insurers in advance.

Port congestion: Monitor Mombasa port conditions during peak seasons. Build buffer time into shipping schedules and maintain communication with freight forwarders.

Selective air freight: Pre-identify thresholds for upgrading critical shipments to air freight. For example, if a trial shipment to a key retail customer faces a week-long vessel delay, air-freighting a replacement product may be justified to protect the relationship.

## SECTION 14 — RISKS & BARRIERS TO MARKET ENTRY

### 14.1 Top Three Risks for Savannah Fresh

For Savannah Fresh's UAE market entry, three risks matter most in the first 2-3 years.

Prioritising mitigation efforts in these areas will have the most significant impact on success probability:

**Risk 1 — Quality Rejection:** A shipment being rejected due to MRL exceedance, pest interception, or quality defects below specification. Consequences include direct financial losses, damage to the buyer's reputation, and potential blacklisting from the UAE market. Mitigation: Implement pre-shipment residue testing, rigorous packhouse quality control, conservative pesticide protocols, and KEPHIS compliance systems.

**Risk 2 — Relationship Failure:** Failing to convert trial containers into long-term buyer relationships. This is the most common market entry failure mode—successful first shipments that don't develop into ongoing business. Mitigation: Invest in relationship development (market visits, responsive communication), demonstrate reliability across multiple shipments, and offer competitive terms during the proving period.

**Risk 3 — Cold Chain Failure:** Temperature excursions that erode Kenya's freshness advantage and deliver compromised product. Even if the fruit is not rejected, quality deterioration damages positioning as a premium origin. Mitigation: Invest in pre-cooling infrastructure, use reputable carriers (ESL preferred), include temperature loggers in every container, and minimise port dwell time.

## 14.2 Prioritised Risk Assessment Matrix

Risk	Likelihood	Impact	Mitigation	Priority
MRL Exceedance	Medium	High	Pre-shipment testing; conservative pesticide use	Critical
Quality Rejection	Medium	High	Rigorous QC; pre-shipment inspection	Critical
Cold Chain Failure	Low	High	Temperature loggers; ESL direct routing	High
Relationship Failure	Medium	Medium	Regular visits; multiple target buyers	High
Phytosanitary Ban	Low	High	KEPHIS compliance; systems approach	High
Currency/Payment	Low	Medium	USD trading; LC for new buyers	Medium

## 14.3 Phytosanitary Interception Risk

### HISTORICAL PRECEDENT:

The UAE has twice imposed temporary import suspensions on Kenyan fresh produce (2019 and 2022) following pest interceptions.

The UAE has twice imposed temporary import suspensions on Kenyan fresh produce—in 2019 and 2022—following repeated interceptions of fruit fly (*Bactrocera dorsalis*) and false codling moth. While Kenya has since implemented a systems approach with cold treatment protocols accepted by MOCCAE, any new interception cluster could trigger another ban affecting all Kenyan exporters.

Mitigation for Savannah Fresh includes maintaining rigorous field monitoring for regulated pests, considering hot-water treatment or irradiation options for additional pest control, ensuring pre-shipment joint inspections with KEPHIS, and documenting pest management protocols for buyer and regulatory review.

## 14.4 Climate and Sustainability Risk

An emerging risk relates to climate stress in avocado-producing regions. South African and Chilean producers already face water scarcity and regulatory scrutiny. Parts of Kenya's

avocado belt are experiencing more erratic rainfall patterns. This heightens the importance of sourcing from farms with robust water management, diversified catchments, and sustainability credentials. It also creates a differentiation opportunity—verified sustainability practices can be marketed to increasingly conscious buyers.

## SECTION 15 — OPPORTUNITIES & STRATEGIC ADVANTAGES

### 15.1 Market Growth Trajectory

UAE avocado demand has grown at 10-12% annually over the past decade and shows no signs of slowing. Key demand drivers remain robust: population growth continuing at 1-2% annually, tourism expansion, with Dubai targeting 25 million visitors by 2030, increasing health consciousness across all demographic segments, mainstreaming of avocado from a Western expatriate staple to broader consumption, and HORECA sector expansion, with hundreds of new restaurants and hotels annually.

This sustained growth creates an opportunity for market expansion. New entrants are not limited to capturing share from existing competitors—the market itself is growing fast enough to accommodate additional supply while maintaining pricing.

### 15.2 Kenya-UAE CEPA Benefits

The Comprehensive Economic Partnership Agreement, signed in January 2025, provides a structural advantage for Kenyan exporters over competitors from non-preferential origins. While implementation timelines and specific tariff schedules were being finalised at the report date, the agreement's intent to eliminate or reduce agricultural tariffs will strengthen Kenya's competitive position.

The strategic opportunity is timing: exporters who establish market presence and buyer relationships before preferential access fully materialises will capture disproportionate benefits as tariff advantages improve competitiveness. Early movers build the relationships and market knowledge needed to scale when conditions improve.

### 15.3 Buyer Diversification Interest

UAE importers express genuine interest in diversifying away from a heavy reliance on Peru. The current focus on South American supply creates vulnerability to Peruvian production issues (weather, logistics, labour) that sophisticated buyers recognise. Kenyan supply offers risk diversification value independent of quality and price considerations.

This diversification interest creates an opening for new suppliers who can demonstrate reliability. Buyers are not purely price-driven—they actively seek alternatives that reduce supply concentration risk.

## 15.4 Organic and Speciality Growth

The organic and speciality segment, while small in absolute terms, is growing faster than the overall market at 15-20% annually. UAE consumers increasingly value health, sustainability, and provenance attributes. Savannah Fresh's organic-certified volumes can access this premium segment, commanding prices 30-50% above conventional equivalents.

## 15.5 Transit Advantage Monetisation

Kenya's 7-10-day transit advantage over South American competitors is well established but often under-monetised in buyer negotiations. The opportunity is to quantify and communicate this advantage in financial terms:

Shelf-life value: 10-15 additional days of sellable life at retail translates into meaningful shrinkage reduction. For a retailer with a typical avocado waste rate of 12%, reducing it to 6-8% through fresher product represents a substantial margin improvement.

Inventory flexibility: A longer remaining life allows more flexible ordering and reduces the need for emergency replenishment. This operational value is appreciated by sophisticated buyers, even if it is difficult to quantify precisely.

Consumer quality: Fresher fruit delivers better eating quality, supporting premium positioning and repeat purchase. This builds retailer brand value that justifies supplier premiums.

## 15.6 E-Commerce Channel Growth

Online grocery has grown significantly in the UAE, accelerated by pandemic-era adoption that has persisted. Platforms like Kibsons, Carrefour online, and various speciality delivery services represent growing channels for premium fresh produce. These channels often emphasise quality, provenance, and differentiation over lowest pricing—playing to Kenya's strengths.

# SECTION 16 — MARKET ENTRY STRATEGY

## 16.1 Phased Entry Approach

Market entry should follow a structured three-phase approach over 24-36 months:

**Phase 1 — Foundation (Months 1-6):** Preparation and initial market engagement. Complete all regulatory and documentation preparation. Establish 2-3 target importer relationships through outreach, Gulfood participation, and/or introductions. Send initial trial shipments (2-4 containers) to prove quality and logistics capability. Learn buyer requirements and refine operational procedures.

**Phase 2 — Establishment (Months 7-18):** Build track record and regular supply patterns. Transition from trial shipments to programme business with 1-2 core import partners.

**Product:** Premium Kenyan Hass Avocado (HS 080440) - **Target Market:** United Arab Emirates

Establish a weekly/fortnightly shipping rhythm during peak season. Resolve operational issues and optimise logistics. Build a reputation as a reliable Kenyan supplier.

**Phase 3 — Growth (Months 19-36):** Scale volumes and expand customer base. Add additional import partners to diversify channel access. Pursue direct retail and HORECA relationships where appropriate. Optimise pricing to support premium positioning—target 1,200-1,800 tonnes annually by the end of Year 3.

## 16.2 Target Timeline — 12-Month Entry Plan

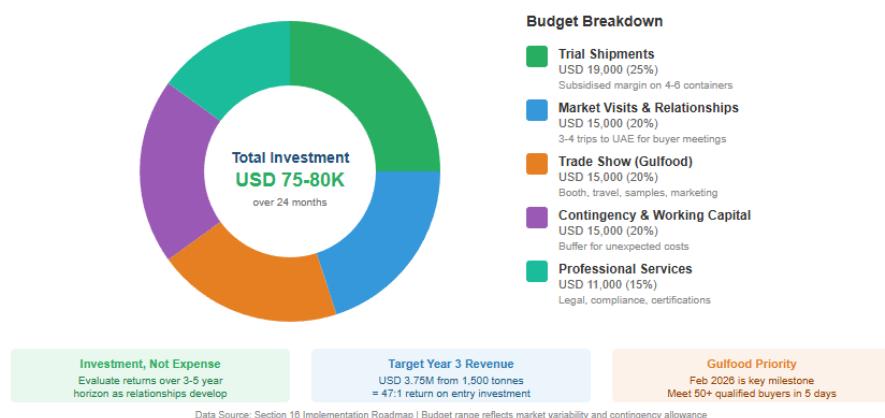
Period	Key Activities	Milestones
Dec 2025 - Jan 2026	Documentation preparation, carrier contracts, and buyer outreach initiated	Materials ready, ESL contract, 3+ buyer contacts
Feb 2026	Gulfood 2026 participation, face-to-face buyer meetings	50+ buyer contacts, 2-3 serious prospects
Mar - Apr 2026	First trial shipments (2-3 containers), quality proving	Successful arrivals, positive buyer feedback
May - Jul 2026	Peak season shipping, regular programme established	150-250 tonnes shipped, repeat orders confirmed
Aug - Sep 2026	Late season premium capture, relationship consolidation	Season total 350-450t, 2027 programme discussions
Oct - Dec 2026	Off-season planning, 2027 contract negotiations	2027 volume commitments secured, plan finalised

## 16.3 Budget Allocation

Total recommended market entry investment over 24 months is USD 75,000-80,000:

**Figure 7: Market Entry Budget Allocation**

24-month investment plan: USD 75,000-80,000 for UAE market entry



Category	Budget (USD)	% of Total
Market Visits & Relationships	15,000	20%
Trial Shipments (subsidised margin)	19,000	25%
Trade Show (Gulfood)	15,000	20%
Professional Services	11,000	15%
Contingency & Working Capital	15,000	20%
<b>TOTAL</b>	<b>75,000-80,000</b>	<b>100%</b>

This budget should be viewed as an investment in market access, not an operational expense. Returns should be evaluated over a 3–5-year horizon as relationships and volumes develop.

## SECTION 17 — KEY SUCCESS FACTORS

### 17.1 Quality Consistency

Premium buyers pay for reliable quality, not occasional excellence. The UAE market has access to avocados from multiple origins—switching suppliers is easy if quality disappoints. Savannah Fresh must deliver consistent Class I quality across every shipment, every carton, every fruit.

Achieving consistency requires integrated quality management from farm through packhouse to export: standardised harvest maturity criteria verified through dry matter testing, consistent grading protocols applied uniformly by trained staff, packhouse quality control systems with documented procedures, pre-shipment inspection by qualified personnel before container loading, and rejection protocols that prioritise reputation over short-term volume.

Quality failures in early shipments will close doors that may never reopen. UAE buyers have long memories and many alternative suppliers. The first containers to new customers must represent the absolute best Savannah Fresh can deliver.

### 17.2 Supply Reliability

Supply reliability is equally critical. UAE buyers commit to retail promotional programmes and HORECA contracts based on supplier assurances. Failing to deliver promised volumes damages buyer credibility with their customers—a breach that is remembered long after any financial compensation.

Building reliable supply capability requires multi-farm sourcing to buffer against individual farm disruptions (weather, pest issues, labour), conservative volume commitments that can be met even under adverse conditions, clear communication protocols when supply

constraints emerge, and prioritising committed customers over opportunistic diversions when fruit is scarce.

Broken promises damage market access for years. A reputation for reliability is a competitive asset; a reputation for unreliability is a barrier to entry.

### **17.3 Relationship Investment**

UAE business culture values personal relationships developed over time. Transactions occur between companies, but trust is built between people. This relationship orientation requires investment that pure transactional suppliers may overlook.

Practical relationship investment includes regular market visits (minimum two per year during initial years, more during market entry phase), face-to-face meetings with key buyer contacts at each visit, responsive communication (24-hour response target for all inquiries), problem-solving orientation when issues arise (solutions, not excuses), and remembering personal details and building genuine rapport.

The time zone alignment between Kenya and the UAE (3-4 hours difference) facilitates real-time communication that South American competitors cannot match. Use this advantage—be available, be responsive, be present.

### **17.4 Patience and Persistence**

Market entry rarely succeeds on the first attempt. Trial shipments may encounter issues. Initial buyers may not convert to regular customers. Relationships take time to develop. Savannah Fresh should budget for 18-24 months to establish meaningful commercial volumes.

This patience must be combined with persistence. Early setbacks are learning opportunities, not signals to abandon the market. Each shipment builds knowledge about buyer requirements, logistics optimisation, and operational improvements. Treat early losses as market-development investments, not failures.

The three-year trajectory outlined in this report (400 tonnes in Year 1, 1,000 tonnes in Year 2, 1,500 tonnes in Year 3) reflects a realistic market development pace. Expecting faster growth sets unrealistic expectations that may lead to premature discouragement.

### **17.5 Competitive Differentiation**

Success requires clear differentiation from competitors. Savannah Fresh will not win by being the cheapest Kenyan supplier or by matching Peru's scale. Differentiation must come from a freshness advantage (quantified and communicated), quality consistency (proven through track record), service excellence (responsiveness and problem-solving), and relationship depth (personal attention that larger players cannot match).

These differentiators must be actively communicated and demonstrated, not assumed. Every buyer interaction should reinforce the value proposition that Kenyan quality, freshness, and service justify premium positioning.

## **SECTION 18 — COMPLIANCE & DOCUMENTATION CHECKLIST**

### **18.1 Pre-Export Requirements (Ongoing)**

The following registrations and certifications must be maintained current throughout the UAE market engagement:

**KEPHIS exporter registration:** Kenya Plant Health Inspectorate Service registration must be valid and renewed annually. This is the legal basis for issuing phytosanitary certificates.

**Horticultural Crops Directorate registration:** Required for Kenyan horticultural exporters. Verify status and renewal dates.

**GlobalG.A.P. certification:** Annual audit and certification for farm and packhouse operations. Certificate must show current validity dates. UAE retailers typically require this as a minimum.

**Organic certification:** If marketing organic products, annual certification from a recognised body (EU organic, USDA organic, or equivalent). Chain of custody documentation is required for each organic shipment.

**Company registration and trade license:** Kenyan company documentation must be up to date. May be requested by UAE importers for due diligence.

**Tax compliance certificate:** Kenya Revenue Authority tax compliance certificate, renewable annually. May be required for bank documentation and export permits.

### **18.2 Phytosanitary Compliance Checklist**

For each shipment, verify the following phytosanitary requirements:

Farms registered for export with KEPHIS and are on the approved export register—pre-export inspections scheduled with KEPHIS inspector. Pest monitoring and control documentation is current and available. Packhouse phytosanitary protocols documented and implemented. The phytosanitary certificate application process was initiated with sufficient lead time. UAE quarantine pest list reviewed and addressed in production protocols.

### 18.3 Food Safety Compliance Checklist

Food safety requirements to verify before each shipment:

HACCP or equivalent food safety management system implemented at the packhouse. Maximum Residue Limit (MRL) compliance verified through testing or spray record review. Pesticide spray records are maintained for each orchard block—pre-shipment residue testing conducted (recommended for initial shipments). Water quality testing records are current. Packhouse hygiene documentation maintained.

### 18.4 Per-Shipment Documentation Package

Every shipment requires the following documentation package, prepared accurately and completely:

Document	Requirements
Commercial Invoice	HS code 0804.40.00, unit prices, total value, Incoterms, buyer/seller details
Packing List	Carton counts by size/grade, net and gross weights, pallet configuration
Bill of Lading	Original or telex release, container number, vessel details, port of loading/discharge
Phytosanitary Certificate	Original from KEPHIS, UAE-compliant format, specific declarations as required
Certificate of Origin	If required by the buyer or the letter of credit terms
Temperature Logger	Data logger placed in container; retrieval instructions provided to receiver
Quality Certificate	Pre-shipment inspection report, dry matter results, photos (if buyer requires)
Organic Certificate	Transaction certificate for organic shipments, chain of custody documentation

### 18.5 Import-Side Verification

While import-side compliance is primarily the UAE importer's responsibility, Savannah Fresh should verify the following with import partners:

UAE importer registered with the relevant municipality (Dubai Municipality, ADAFSA). The import permit is current for the fresh produce category. Zad platform registration is complete for the product and the supplier. HS code correctly classified (0804.40.00). Customs declaration procedures are in place. Duty and VAT payment arrangements confirmed. Cold store receiving arrangements confirmed with capacity allocation.

## 18.6 Traceability and Recall Readiness

Establish systems to enable full traceability and recall capability: a lot coding system linking shipments to farms, harvest dates, and packhouse runs; traceability records retained for a minimum of three years; a recall procedure documented and tested; claims procedure agreed with buyers with precise evidence requirements; and quality records (photos, inspection reports) retained for each shipment.

# SECTION 19 — CONCLUSION & STRATEGIC TAKEAWAYS

## 19.1 Strategic Assessment Summary

The United Arab Emirates presents a compelling market opportunity for Savannah Fresh Exports' premium Kenyan Hass avocados. The comprehensive analysis in this report supports a clear conclusion: the market is attractive, Kenya's competitive position is favourable, and successful execution can deliver meaningful commercial returns.

## 19.2 Market Fundamentals Are Strong

UAE avocado demand has grown at 10-12% annually over the past decade and continues expanding. The market combines high purchasing power (GDP per capita exceeding USD 45,000), sophisticated retail and hospitality infrastructure, genuine buyer interest in supply diversification, and structural import dependency that will persist indefinitely. These fundamentals create a sustainable opportunity for quality-focused exporters.

Market size of approximately 20,500 tonnes annually provides adequate scale for meaningful commercial engagement without requiring market dominance. Achieving 5-8% market share (1,000-1,600 tonnes) represents a realistic medium-term target that would constitute significant business for Savannah Fresh.

## 19.3 Kenya's Competitive Position Is Favourable

Kenya possesses structural advantages that, if properly leveraged, can establish defensible market positioning:

**Transit time advantage:** The 7-10-day shipping from Mombasa provides 10-15 additional days of shelf life compared to the Peruvian product. This freshness benefit translates to reduced waste, improved retail presentation, and superior eating quality—tangible value that sophisticated buyers recognise.

**Season timing:** Kenya's March-September harvest partially complements rather than directly competes with Peru's peak May-August supply. Shoulder season opportunities (March-April, September) offer premium pricing when alternative supply is limited.

**Quality credentials:** Decades of exporting to demanding European retailers have built Kenya's reputation for consistent quality. Strong GlobalG.A.P. and organic certification coverage meet the requirements of UAE buyers.

**Product:** Premium Kenyan Hass Avocado (HS 080440) - **Target Market:** United Arab Emirates

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Strategic tailwind: The Kenya-UAE CEPA, signed in January 2025, offers potential tariff advantages that will strengthen Kenya's competitive position as implementation proceeds.

#### 19.4 Execution Will Determine Success

Market attractiveness and competitive advantage create opportunity, but execution determines outcomes. The recommendations throughout this report identify specific actions required for successful market entry:

Invest in relationship development: UAE business culture rewards personal relationships. Budget for market visits, trade show participation, and ongoing buyer engagement.

Lead with quality: Initial shipments must represent the absolute best Savannah Fresh can deliver. Quality failures in trial containers close doors that may never reopen.

Demonstrate reliability: Consistent supply and responsive communication build the trust that converts trial shipments into ongoing programmes.

Differentiate on value, not price: Compete on quality, freshness, and service in premium segments. Price competition with Peru is unwinnable; value competition plays to Kenya's strengths.

Exercise patience: Market entry requires 18-24 months to establish meaningful volumes. Treat early investment as market development, not an immediate profit centre.

#### 19.5 Three-Year Financial Projection

Metric	Year 1 (2026)	Year 2 (2027)	Year 3 (2028)
Volume (tonnes)	400	1,000	1,500
Average CIF Price (USD/kg)	2.60	2.55	2.50
Revenue (USD million)	1.04	2.55	3.75
Gross Margin %	18%	22%	25%
Gross Profit (USD million)	0.19	0.56	0.94
Cumulative Gross Profit	0.19	0.75	1.69

Margin expansion from 18% to 25% over three years reflects improved freight rates through volume consolidation, reduced reject and shrinkage rates as quality systems mature, modest pricing power as relationships deepen, and operational efficiency gains from experience.

#### 19.6 Final Recommendation

##### RECOMMENDATION:

PROCEED WITH UAE MARKET ENTRY

Based on the comprehensive analysis presented in this report, TradeMatch Pro recommends that Savannah Fresh Exports proceed with a structured UAE market entry. The investment required is moderate (USD 75,000-80,000 over 24 months) while potential returns are attractive (approaching USD 1.7 million cumulative gross profit over three years with an established market position).

**Recommended next steps:**

**Immediate (December 2025):** Finalise documentation preparation, initiate carrier contract negotiations with Emirates Shipping Line, and begin buyer outreach to priority targets.

**Q1 2026:** Participate in Gulfood 2026 (February), conduct face-to-face buyer meetings, and secure trial shipment commitments from 2-3 importers.

**Q2 2026:** Execute first trial shipments (March-April early season), demonstrate quality and logistics capability, initiate relationship development.

**Q3-Q4 2026:** Build shipping rhythm during peak season, consolidate relationships, negotiate 2027 programme commitments.

**The UAE market merits strategic priority within Savannah Fresh Exports' export portfolio diversification. Early entry positions the company to capture value as market growth continues and Kenya-UAE CEPA benefits materialise.**

## SECTION 20 — SOURCES & REFERENCES

### 20.1 Trade Data & Statistics

**Trade Statistics:**

- [\*\*UN Comtrade Database\*\*](#) — International trade statistics for HS 080440, bilateral trade flows, time series analysis.
- [\*\*ITC Trade Map\*\*](#) — Market analysis tools, trade indicators, tariff data.
- [\*\*Food and Agriculture Organization \(FAO\)\*\*](#) — Global avocado production statistics, consumption trends.
- [\*\*World Avocado Organization\*\*](#) — Industry market research, consumption data, promotional materials.

**Regulatory & Government Sources:**

- [\*\*UAE Ministry of Climate Change and Environment \(MOCCAE\)\*\*](#) — Zad platform regulations, Ministerial Decree No. 239 of 2018, phytosanitary import requirements, pest risk assessments.

**Product:** Premium Kenyan Hass Avocado (HS 080440) - **Target Market:** United Arab Emirates

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- [\*\*Dubai Municipality Food Safety Department\*\*](#) — Import permit requirements, inspection procedures, food safety standards.
- [\*\*Abu Dhabi Agriculture and Food Safety Authority \(ADAFSA\)\*\*](#) — Abu Dhabi-specific import regulations.
- [\*\*UAE Federal Tax Authority\*\*](#) — VAT regulations, import duty rates, customs procedures.
- [\*\*GCC Standardization Organization \(GSO\)\*\*](#) — Common External Tariff schedules, food safety standards.
- [\*\*Kenya Plant Health Inspectorate Service \(KEPHIS\)\*\*](#) — Export certification requirements, phytosanitary protocols, approved treatment procedures.

#### **Trade Agreement Documentation:**

- [\*\*Kenya Ministry of Foreign Affairs\*\*](#) — Kenya-UAE CEPA announcement and framework (January 2025).
- [\*\*UAE Ministry of Economy\*\*](#) — CEPA implementation documentation, bilateral trade statistics.
- [\*\*Kenya Trade Information Portal\*\*](#) — Export procedures, documentation requirements.

#### **Industry & Market Intelligence:**

- [\*\*Fresh Produce Journal\*\*](#) — UAE market pricing, trade news, industry analysis.
- [\*\*Eurofruit Magazine\*\*](#) — Middle East fresh produce market reports.
- [\*\*Fruitnet.com\*\*](#) — Industry news, import/export data, company profiles.
- [\*\*Produce Report\*\*](#) — Middle East market updates, buyer profiles.
- [\*\*Asiafruit Magazine\*\*](#) — Regional consumption trends, retail developments.

#### **Shipping & Logistics:**

- [\*\*Emirates Shipping Line \(ESL\)\*\*](#) — Service schedules, Mombasa-Jebel Ali routing (GIA rotation), reefer specifications.
- [\*\*Maersk Line\*\*](#) — Transit times, reefer container specifications, rate benchmarks.
- [\*\*MSC \(Mediterranean Shipping Company\)\*\*](#) — East Africa service network, transit options.
- [\*\*CMA-CGM\*\*](#) — Reefer logistics, routing options.

**Product:** Premium Kenyan Hass Avocado (HS 080440) - **Target Market:** United Arab Emirates

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- [\*\*Flexport / Freightos\*\*](#) — Transit time benchmarks, rate indices, logistics intelligence.
- [\*\*Kenya Ports Authority\*\*](#) — Mombasa port handling statistics, operational data.
- [\*\*DP World\*\*](#) — Jebel Ali port capacity, handling procedures.

#### **Government Statistical Agencies:**

- [\*\*Horticultural Crops Directorate Kenya\*\*](#) — Export statistics, certification data, industry developments.
- [\*\*Kenya National Bureau of Statistics\*\*](#) — Agricultural export data, trade statistics.
- [\*\*UAE Federal Competitiveness and Statistics Centre\*\*](#) — Import statistics, economic indicators.
- [\*\*Dubai Multi Commodities Centre \(DMCC\)\*\*](#) — Trade facilitation data, company registrations.
- [\*\*Dubai Chamber of Commerce\*\*](#) — Market intelligence, trade promotion resources.

#### **International Trade Resources:**

- [\*\*World Bank Logistics Performance Index\*\*](#) — UAE and Kenya country rankings, trade facilitation indicators.
- [\*\*International Trade Centre \(ITC\)\*\*](#) — Market access guides, SME export development resources.
- [\*\*USDA Foreign Agricultural Service\*\*](#) — UAE retail sector reports, agricultural trade data.
- [\*\*Wageningen University\*\*](#) — Post-harvest research, avocado quality studies.
- [\*\*University of California Davis\*\*](#) — Avocado biology, post-harvest handling best practices.

#### **Industry Associations:**

- [\*\*Avocados from Kenya \(AFK\)\*\*](#) — Kenya industry promotion, export statistics.
- [\*\*ProHass Peru\*\*](#) — Peruvian avocado industry data, export statistics.
- [\*\*World Avocado Organization\*\*](#) — Global industry coordination, consumption research.
- [\*\*Fresh Produce Exporters Association of Kenya \(FPEAK\)\*\*](#) — Industry representation, regulatory engagement.

## 20.2 Research Methodology

**Data Sources and Research Methodology:** This report synthesises information from multiple sources to provide a comprehensive market-entry assessment. Primary research included analysis of official trade statistics from UN Comtrade and ITC Trade Map, review of regulatory documentation from UAE government portals, and examination of industry publications and trade press. Secondary research incorporated market intelligence from reputable trade data suppliers, logistics providers, and industry associations.

**Market Analysis Approach:** Market sizing estimates were developed using triangulation methodology, cross-referencing official import statistics with industry estimates and importer feedback. Competitive analysis was based on publicly available company information, trade statistics by origin, and industry publications. Pricing benchmarks were derived from trade publication reports, freight forwarder data, and industry sources, validated against seasonal patterns.

**Data Limitations:** While every effort has been made to ensure accuracy, readers should note the following limitations: (1) Trade statistics are subject to reporting lags and may not reflect most recent months; (2) Importer volume estimates are based on market research and may differ from actual figures; (3) Pricing data represents indicative ranges and will vary based on quality, timing, and commercial relationships; (4) Regulatory requirements are subject to change without notice; (5) The Kenya-UAE CEPA is newly signed and specific provisions remain under negotiation.

**Currency and Time References:** All monetary values are expressed in United States Dollars (USD) unless otherwise stated. Trade statistics primarily reference calendar year 2024 with historical comparisons to 2015–2023 where relevant. Market intelligence reflects conditions as of November 2025.

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— *End of Report* —  
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